

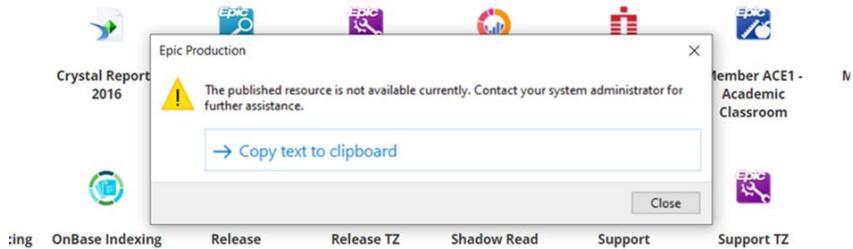
How to Submit a DAS ticket

There is no form to fill out when emailing DAS to Support@dasmsp.com

I have created an example below. This is only an example - try to fill in as much as possible

Full Name -	
Site And Location	
Your Email address -	
Your Best Contact #	
When available to take a call -	From To
Requesting for another user: Their Name	
Their Email address:	
Computer Name – if known	
Brief Summary of Request-	
Action taken on my part –	I restarted the computer,
Add a Screen Shot (photo)	
Priority – Not urgent	

Welcome to the OCHIN Remote Portal



Full Name:	Jacqueline Giron
Site And Location	Shotwell Optometry
Email address:	jacgir@mnhc.org
Best Contact#	415-451-4152
When available to take a call:	9 am to 12 pm 1 pm to 5 pm
Computer Name:	D12345
Brief Summary:	When I launch EPIC, I get this strange error – see the photo attached.
Action taken on my part:	I tried to restart the computer and I got the same error.
Screen Shot (If applicable):	see attached
Priority:	Not Urgent